# **Quality Policy**

**Blue Tide** is committed to creating a better tomorrow for people and our planet by manufacturing high quality Re-Refined Group II and II+ Base oils and co-products, with a low carbon footprint. **Our vision** is to build a long-term sustainable business that decarbonizes and empowers our planet. **Our philosophy** is rooted in our commitment to ESG (Environmental, Social and Governance) principles that guide every aspect of our business, and built on the following tenets:

#### **Our People**

The Company is committed to equality in employment opportunity and rewards, embracing wholeheartedly the diversity of our employees and the communities in which we call home.

Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. Through continual training, clear communication, a safe and secure work environment, and equal opportunity, Blue Tide nurtures growth and success in everyone.

### **Our Community**

Blue Tide is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities. We proactively comply with all applicable safety, environmental, legal, and regulatory requirements to which we subscribe.

### **Our Customers**

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously. We will continuously strive to fulfill our customer needs with the outstanding Quality of our products and services.

## **Our Quality**

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them, with the overall goal to continuously improve our processes. Every employee shall understand how they can contribute to customer satisfaction and quality improvement and are empowered to do so.





Mark Bouldin CEO